Welcome to the NC State Family!

We are so happy your student has chosen NC State for their college experience. Behind every successful student is a dedicated family like yours and your support helps make their experience and NC State even stronger. Your student is about to be immersed in world-class instruction, innovation, discovery and service that NC State is known for in fulfilling our mission and educating the leaders of tomorrow. We are here to provide the resources and support needed to help them succeed during their time here and well beyond.

NC State offers an incredible array of educational opportunities for our students. Whether its honors and scholars programs that produce top-tier critical thinkers, or study abroad programs and undergraduate research opportunities that help students gain real world experiences, we have what your student is looking for – and more than they might have imagined. Our students benefit from extensive co-curricular activities and on-campus programming – from pre-professional organizations to intramural sports and opportunities for service. They are sure to build a strong foundation and be prepared for the future.

Your daughter or son has a bright future on the horizon. NC State produces dozens of national scholars and fellows each year, and job recruiters have ranked our graduates among the most desirable in the nation. We are consistently ranked a best value in higher education and our strong endowment allows us to provide programs and experiences we might not otherwise be able to. No matter what your student’s goal is, an NC State education can help them make it a reality.

The success of our students inside and outside the classroom, is built on the supportive partnership between families and the university. We believe that you are not only an advocate for your student, but also his or her constant source of encouragement. We want to make sure that you have all the resources you need to be an informed and involved partner.

Attending Parents’ Orientation is the first step in helping your student navigate through their transition to college. The Office of Parents & Families Services has a variety of resources to help keep parents and families informed and connected to university life. I hope you find this calendar and handbook a useful resource for information about dates, events, academic life, and student life at NC State. We are truly excited to have your family join us, whether it is the first time or a continuing tradition.

Welcome to our diverse, tradition-rich, and vibrant community. I wish you and your student all the best as we start the academic year together.

Sincerely,

[Signature]

W. Randolph Woodson
Chancellor

My Student's Contact Information

Residence Hall: _______________________
Room #: _______________________
Phone #: _______________________
Mailing Address: _______________________
Email Address: _______________________
Student ID Number: _______________________

Sending Mail? For details on mailing a package to your on-campus student please see "Life at State" in the back of this handbook or visit the housing website online at: http://go.ncsu.edu/mail.

Notes

[Add any notes you wish to include here]
Now that you have a student enrolled you too are a member of the Wolfpack. At NC State, we view the relationship we have with our students’ parents and families as a partnership; one created to help students be successful. It is our goal to nurture that relationship by keeping you well-informed, because we sincerely believe that when you are informed, your student will benefit.

**Services**

We work diligently to ensure that parents are in the loop providing enhanced services and communications for all NC State parents and families. These services include, but are not limited to: the Parents & Families website, periodic e-mail and print communications, emergency alert email notifications and a Parents’ HelpLine. The HelpLine is available Monday-Friday at (919) 515.2441 or anytime via e-mail at ncstateparents@ncsu.edu. Parents should feel free to contact the HelpLine for assistance whenever they have a question, concern or comment.

**Programs and Events**

The Office of Parents & Families Services has a variety of programs and events designed to bring our parents to campus and celebrate the important roles that parents and families play in the lives of students and the university community. Programs currently offered are:

- Parents & Families Weekend
- Spring Fling
- First in Family Luncheon
- Parent Volunteer Network
- Very Important Parent Discount Program

**Parents & Families Association**

As a parent of a current undergraduate student, you are now a member of the Parents & Families Association. Intended to strengthen the relationship the university has with our students’ families, the Parents' Association is designed to increase our communication with parents and actively involve parents in the life of the university.

Being a member of the association gives you full access to valuable programs and services designed to help you, and support your student. Another benefit of enrollment is our Very Important Parent (VIP) Discount Program. Parents and families receive great discounts at many local hotels, restaurants and services. Lastly, as a member, you will be a part of our community in a way that promotes the success of your student entrusted in our care. For a list of our highlighted sponsors, please turn to the center of this calendar/handbook publication.

Parents are an important part of the university community. We are eager for you to spend time on campus with your student, and we invite you to participate in the life of the university all year long.

**Office of Parents & Families Services**

E. Carroll Joyner Visitor Center
Campus Box 7404
Raleigh, NC 27695-7404
Website: parents.ncsu.edu

**Parents’ HelpLine**

Phone: (919) 515.2441
Email: ncstateparents@ncsu.edu
# August 2016

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**WOLFPACK WELCOME WEEK**

**PACKAPALOOZA**

- **Convocation**
- **First Day of Classes**
- **Multicultural Scholars Symposium**
- **Multicultural Scholars Symposium**
- **Multicultural Scholars Symposium**
- **Multicultural Scholars Symposium**
- **GLBT Scholars Symposium**

**Fall Move-In**
- 11:00AM - 3:00PM
- 10:00AM - 4:00PM
- 9:00AM - 4:00PM

**Registration opens for Parents & Families Weekend**

**Ask your student?**
Did you waive/enroll your health insurance? Are you connecting with new people? Would you like us to visit for Parents & Families Weekend?
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<td>Parents &amp; Families Weekend</td>
<td>Deadline to change meal plans</td>
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**Ask your student?**
Do you have many midterms?
Did you get your flu shot?
When are you meeting with your advisor to register for Spring?

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- Fall Break: No Classes
  - Residence Halls are Open
- Parents & Families Weekend
- Spring 2017 Housing Application Opens (non-residents)
- Halloween
- Homecoming
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*Ask your student?*
How are you doing?
Have your values or beliefs been challenged?
How is (name of student’s club/activity) going?
Ask your student?
About academic integrity.
How are you feeling about exams?
What are your plans for Winter Break?

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<td>Christmas Day</td>
<td>Boxing Day (C)/ Kwanzaa Begins</td>
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<td>New Year’s Eve</td>
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- December 2016
- Pearl Harbor Remembrance Day
- Winter Solstice
- Christmas Day
- Boxing Day (C)/ Kwanzaa Begins
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**Ask your student?**
About financial planning for the fall.
What are your goals for this semester?
How are things going in your residence hall/apt?
February 2017

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**Ask your student?**
Do you have plans for Spring Break?
Have you thought about taking classes or doing an internship this summer?
Have you made your housing selection for the fall?
### March 2017

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<td>Residence Halls Open at 12:00PM</td>
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**Ask your student?**
- About Spring Break safety.
- Have you met with your advisor?
- Do you have many midterm exams?

- FAFSA DUE
  - Priority Deadline
  - Federal Code: 002972

- Residence Halls
  - Close at 10:00AM
  - Open at 12:00PM

**SPRING BREAK- NO CLASSES (University is open)**
## April 2017

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<td>28 Arbor Day</td>
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**Ask your student?**
- How was your meeting with your advisor?
- Have you considered taking any Maymester classes?
- Have you finalized your living arrangements for fall?
- What do you know about the Dollars and Sense program?
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**Ask your student?**
What are your plans for the summer?
How do you think the semester went overall?
### Ask your student?
- Do things seem different?
- What are your plans for the fall?
- How does it feel to be home for the summer?

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<td>14 Flag Day</td>
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<td>21 Summer Solstice</td>
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**Summer Session 1**
- **Last Day of Classes**
- **Final Examinations**

**Summer Session 2**
- **First Day of Classes**
- **Final Examinations**
### July 2017

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**Ask your student?**
- What does your fall schedule look like?
- Have you been in touch with your roommate?
- Let’s plan some family time before the summer is over.

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<thead>
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<th>2</th>
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| 30             | 31               |                     |            |          |         |           |
Welcome to the Pack! As fellow parents of a student at NC State, we want to send a warm welcome and congratulate you on becoming part of the Wolfpack family!

We were in your shoes, as the parents of an incoming freshman, just two years ago. We remember the excitement, but also the uncertainty and questions. It is a time of transition and change, for both your student and your family.

When our daughter enrolled, she was our first to leave home for college, so everything about the experience was new to us. NC State was, too. We didn’t have a previous connection with the school, but, as we have experienced it through our daughter, we have become big fans!

The more we’ve seen of NC State, the more we’ve been impressed -- by the high level of academics; the excellent, hands-on advising; the wide variety of majors; the diverse and inclusive student body; the talented faculty; the new, modern campus buildings; and even the simple matter of how efficiently school business is handled. NC State knows how to get things done!

At orientation, we were reassured to hear about the many resources available to support new students in their transition to college life -- and the opportunities to get involved, connected and find their niche. We learned about unique traditions -- the lighting of the Bell Tower, the changing art of the Free Expression Tunnel -- that bring the NC State community together.

“For the strength of the pack is the wolf, and the strength of wolf is the pack.”

Once school began, Wolfpack Welcome Week for students and Parents & Families Weekends helped ease the transition even more. NC State may be a big school, but it doesn’t feel that way. It’s a dynamic, connected and welcoming community, with tremendous school spirit and opportunities for celebrating and cheering each other on. Its alumni are passionate for a reason!

Your son or daughter is on the threshold of an exciting adventure -- a time of new independence, growth and discovery.

You can be assured that this adventure begins at a very special place. One that supports student success and prepares its graduates to make a difference in the world. They won’t be alone and neither will you, this is the NC State community and you are now part of the Wolfpack family.

It will be a great year!

Sincerely,
Teresa and Alex Audilet
Proud PACK PARENTS

Dear PACK PARENTS,

Very Important Parent (VIP) Program

The following businesses have partnered with Parents & Families Services to provide parents and families with local and online discounts. Rates and discount codes are subject to change.

For a full list of our partners please refer to your VIP Membership Card or online at go.ncsu.edu/pfs-vip.

ARTS NC STATE
(919) 515.1100

Healthy College Snacks
(800) 639.3176

Red & White Shop
(919) 803.3268

Aloft Raleigh
(919) 828.9900

Best Western PLUS Cary Inn & Suites
(919) 481.1200

Best Western Raleigh North
(919) 872.5000

Comfort Suites Regency Park
(919) 852.4318

Courtyard Raleigh Crabtree
(919) 782.6868

DoubleTree by Hilton Raleigh Brownstone
(919) 828.0811
Parents’ Handbook

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II. Financial Resources
III. Community Expectations
IV. Life at State
V. Campus Community Centers
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VII. Transportation
VIII. Learn the Lingo
IX. Parent Pride Points
X. Emergency Communication
XI. Phone Directory

MyPack Portal

An online system used by all NC State students to access resources for monitoring degree progress and planning; including academic advising through the advisor dashboard as well as course enrollment, student accounts, grades and many other services. Students use their Unity ID and password to enter this secure site.

Students have the choice of granting access to their parents/family members into a Parent Portal if they choose to do so.

To grant access, students should log into MyPACK Portal. From the Student Center, scroll to the bottom of the page, and select the “Add/Update Parent Information” link. If not automatically directed to the student center, go to Main Menu > Student Self Service > Campus Personal Information > Parent/Guardian Access.

VIP Partners Cont.

Fairfield Inn & Suites Raleigh Crabtree Valley
(919) 881.9800

Fairfield Inn & Suites RDU Airport
(919) 468.2660

Hampton Inn Raleigh-Midtown
(919) 828.1813

Hampton Inn Raleigh Downtown
(919) 825.4770

Hampton Inn Raleigh-Durham Airport
(919) 462.1620

Hawthorn Suites Raleigh-Cary
(919) 468.4222

Holiday Inn Express Hotel & Suites
(919) 854.0001

Holiday Inn Raleigh North-Midtown
(919) 872.3500

Holiday Inn Raleigh-Durham Airport
(919) 465.1910

Raleigh Marriott Crabtree Valley
(919) 781.7000

Residence Inn & Suites Crabtree
(919) 279.3000

Residence Inn by Marriott Midtown
(919) 878.6100

SpringHill Suites by Marriott Raleigh/Cary
(919) 977.7244

For a full list of all VIP partners please visit the VIP website via Parents & Families Services at go.ncsu.edu/pfs-vip. Hyperlinks are available for direct navigation and to learn more about each partner location.
I. Academic Resources

Understanding NC State’s academic information and available resources provides parents with the knowledge to best support their student’s success. Parents and students should openly discuss expectations for information sharing and access; and be certain to keep an up-to-date profile in the parent portion of MyPack portal.

Attendance

Students are expected to become familiar with the attendance expectations set forth for each of their classes as laid out by the instructor in the syllabus for each course for which they are enrolled. NC State does offer excused absences for anticipated reasons, with documentation.

Excuses for unanticipated absences must be reported to the instructor as soon as possible, but not more than one week after the return to class. Examples of unanticipated absences are short-term illness, injury affecting the ability to attend or to be productive academically while in class; serious illness or death in the family. Additional information is available at the following website http://go.ncsu.edu/attendance.

FERPA

The Family Educational Rights and Privacy Act (FERPA) is a federal law and set of regulations governing the access to, and privacy of, educational records. FERPA gives students access to most of their academic records as well as the ability to obtain copies of these records. This law provides that student records are private and may only be disclosed to school officials, other authorized personnel or with the consent of the student. This law also allows colleges and universities to publish directory information without consent unless a student chooses to block their information. NC State has made it easy for students to grant consent to parents or guardians so that they may access educational records or financial information through MyPack Portal in the student information system.

For more information visit http://go.ncsu.edu/ferpa.

Academic Integrity

All NC State students are expected to uphold a standard and environment that is plagiarism and cheating free; where an individual’s work is his or her own and honest. Students who do not uphold this policy will be sent to the Office of Student Conduct for review.

Academic Status

A classification of a student’s academic standing. A student may be classified in one of the following categories if he or she does not make satisfactory progress toward his or her degree.

Academic Warning Status

Assigned for the following semester to any student whose cumulative grade point average (GPA) is less than 2.0, or is less than a 1.0 with a cumulative GPA over a 2.0.

Academic Suspension Status

Assigned immediately to any student who has received final grades for at least 12 credit hours at NC State and has earned a cumulative GPA of less than 1.0. Assigned at the end of any spring semester or summer session to any student who has received final grades for at least 12 credit hours at NC State and has not met the minimum standards in making progress towards completing their degree.

Academic Probation Status

Assigned to a student who has successfully appealed Academic Suspension Status in order to enroll in a regular semester. The student will not be in good academic standing and will have to meet certain requirements to discontinue the probation status.

Advisor

An individual assigned to your student to help him or her along their academic journey. This resource provides guidance with coursework, helps your student graduate in a timely fashion and shares opportunities available to your student.

Grade Exclusion

Undergraduate students have the ability to select up to two NC State courses with a grade of C- or below to be excluded from their cumulative GPA. Students must fill out a form and follow the directions given on the form, available online at https://policies.ncsu.edu/regulation/reg-02-20-16.

Grading System

NC State operates on a letter grade (A-F) plus/minus grading scale that corresponds to grade points and credit hours. To see the grading system chart, please go online and visit https://policies.ncsu.edu/regulation/reg-02-50-03.

GPA

Grade Point Average (GPA) is a summary (semesterly and cumulative) of a student’s academic record and is determined by the grades your student earns. To see the grading scale and a GPA calculator, please go online and visit go.ncsu.edu/gpa-calculator.

Repeating Courses

Undergraduate students have the opportunity to repeat a course without permission if the previous attempt grade earned was a D+ or less. To repeat a course where the grade earned was a C- or better, students must obtain an advisor’s approval first. For more information please go online and visit http://go.ncsu.edu/courserepeat.

Syllabus

A course syllabus is provided for academic course. It provides a description, learning outcomes, course structure, and instructor contact information. It includes required materials such as textbooks, grading, policies, and assignments, and details the plan for the semester so students can be aware of important assignments. Time wisely and complete the course successfully.
Academic Advising Services

Academic Advising Services (AAS) provides quality and timely advising services to undergraduate students with the goal of facilitating academic success, major selection, career exploration and personal enrichment. AAS is a collaboration of professional advisors who partner to provide walk-in, face-to-face, call-in and virtual advising to undergraduate students exploring majors; advisor training and development to faculty and staff; and interpretation and application of General Education Program and academic policies to support timely degree completion.

Website: http://advising.dasa.ncsu.edu

Career Development Center (CDC)

The Career Development Center helps students identify a major and figure out their career path while working to increase self-confidence and develop professional skills. They connect students searching for co-op, externship, internship or entry level job opportunities with employers through the ePACK system.

Website: https://cdc.dasa.ncsu.edu/
Phone: (919) 515.2396
Email: career-development@ncsu.edu
Facebook: ncsuCareer
Twitter: @ncsuCareer

Change of Degree Application (CODA)

At NC State, students use the Change of Degree Application (CODA), an online application for students who want to add or change majors. Students should review the admission requirements per their program(s) of interest on the CODA website. In addition, they should discuss their plans with their academic advisor. Advisors can assist students through the major change process. Advisors in the University's Academic Advising Services office, are trained to advise for all programs on-campus and are available to help students with the major change process as well.

Disability Services

The Disability Services Office (DSO) coordinates a variety of academic accommodations for students with disabilities. Students who have, or think they may have, a disability (e.g. mental health, attention, learning, vision, hearing, physical or systemic) are invited to visit our website or contact DSO to arrange a confidential discussion via phone at (919) 515.7653 or email disability@ncsu.edu.

Office of International Services (OIS)

The Office of International Services (OIS) provides immigration advising and cross-cultural programming needs for the university's more than 3,000 international students who come from over 110 different countries. Services include advising students on immigration regulations and university policies; authorizing certain types of on- or off-campus employment sanctions for F-1 and J-1 visa holders; and providing cultural programs designed to enrich the cultural and academic experience of the international community. Learn more about our unique cross-cultural programs online at go.ncsu.edu/ois-programs.

Pre-Professional Programs

Many NC State students follow their undergraduate education with an advanced degree at a professional school. Whether students plan to pursue medical, dental, veterinary or law degrees, they find the preparation and support they need through our Pre-Professional Programs. These programs offer regularly scheduled meetings with an advisor trained to assist students applying to a professional school providing undergraduates with the option to add a pre-professional concentration to their major without extending their time to graduate.

Website: go.ncsu.edu/preprofessional
Pre-Health Phone: (919) 513.7312
Pre-Health Email: health-professions@ncsu.edu
Pre-Health Website: hpa.dasa.ncsu.edu
Pre-Law Services Phone: (919) 513.1370
Pre-Law Services Email: Kelly_laraway@ncsu.edu
Vet-PAC Services Phone: (919) 515.1277
Vet-PAC Services Email: ncsu.vetpac@gmail.com

Undergraduate Research

The Office of Undergraduate Research (OUR) works to support and promote discovery-, inquiry- and creativity-based opportunities through mentored research experiences. The OUR assists students in identifying mentors and exciting research opportunities in their field, as well as, offering support to the student through undergraduate research grants and opportunities to communicate their research to others through multiple research symposium, a research journal, funding to national conferences to present their research and research exploration events.

Phone: (919) 513.0095
Twitter: @NCStateUGR
Facebook: NCSU Undergraduate-Research
II. Financial Resources

Cashier’s Office

The Cashier’s Office serves as the billing and collection agency for most university charges, such as tuition, on-campus housing and meal plans. Student Account Representatives are able to assist students, or parents who have been granted Parent/Guardian Access, with questions about the charges and credits on their account. Online statements are posted monthly to the student’s account. Parents with completed access are notified via email when a new statement is available.

Website: http://go.ncsu.edu/cashiers
Phone: (919) 515.NCSU (6278)
Email: studentaccounts@ncsu.edu

Employment

Many NC State students hold employment outside of their academic careers to help balance the cost of education. There are many on-campus opportunities available for students, as well as jobs in the Raleigh community. The Career Development Center (CDC) is a helpful resource to students looking for on-campus and community-based employment via an electronic job portal called ePACK, the online resource available at http://go.ncsu.edu/employment.

Website: go.ncsu.edu/financial-aid
Phone: (919) 515.NCSU (6278)
Email: financialaid@ncsu.edu

FAFSA

The Free Application for Federal Student Aid (FAFSA) is a form that students should fill out annually to be considered for financial aid, grants and scholarships. NC State determines financial need based on the FAFSA application. NC State’s Federal Code is 002972. NC State does have a priority filing deadline of March 1st.

Scholarships & Financial Aid

The mission is to make an NC State education affordable and accessible. This office provides scholarships, grants, loans and work funding to support students and their families. The staff is here to help as parents and students navigate the process of applying for financial aid.

To be considered for financial assistance by the Office of Scholarships and Financial Aid, a student must complete the federal government’s Free Application for Federal Student Aid (FAFSA). This form, submitted online at www.fafsa.gov, evaluates the family’s ability to pay for educational expenses. Students who submit FAFSAs to the federal processor by March 1st are given first priority for need-based scholarship and grant consideration.

Website: go.ncsu.edu/scholarships
Phone: (919) 515.NCSU (6278)
Email: scholarships@ncsu.edu

Pack Promise

NC State’s mission has always been to extend a quality education to the broadest range of deserving students, regardless of income or financial need. Pack Promise is a formal extension of that mission, reaffirming NC State’s historical commitment to access, affordability, student success and encouraging first-generation college students to attend college. The program guarantees a low-debt education, meeting 100% of participants’ demonstrated financial need through a combination of grants, scholarships, Federal Work Study employment and student loans. Students who submit the FAFSA are automatically considered for Pack Promise.

Website: go.ncsu.edu/packpromise
Phone: (919) 515.NCSU (6278)
Email: packpromise@ncsu.edu

Dollars and Sense

Dollars and Sense at NC State is a financial wellness program committed to creating students that are financially healthy. The program offers workshops, professional speakers, resources and educational programming that address a variety of financial concerns unique to college life. The program’s hallmark event, Financial Literacy month, occurring annually in April, offers a full month of fun and informative financial literacy events that equip students with the knowledge and skills necessary to maintain lifelong financial wellness.

Website: go.ncsu.edu/dollarsandsense
Email: dollarsandsense@ncsu.edu
Facebook: Dollars and Sense at NC State
Twitter and Instagram: @NCState_DandS

Website: go.ncsu.edu/dollarsandsense
Email: dollarsandsense@ncsu.edu
Facebook: Dollars and Sense at NC State
Twitter and Instagram: @NCState_DandS

Website: go.ncsu.edu/dollarsandsense
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Email: dollarsandsense@ncsu.edu
Facebook: Dollars and Sense at NC State
Twitter and Instagram: @NCState_DandS

Website: go.ncsu.edu/dollarsandsense
Email: dollarsandsense@ncsu.edu
Facebook: Dollars and Sense at NC State
Twitter and Instagram: @NCState_DandS
III. Community Expectations

Alcohol & Other Drug Prevention Education
Through compassion, objectivity and non-judgement we aim to reduce the harm and unwanted consequences associated with alcohol and other drug use. Without condoning underage drinking or illicit drug use, we teach students that engage in these behaviors by informing and supporting them through group workshops, individual sessions and online education. Support is also available for students, parents and family members that are having difficulties with others’ drug and/or alcohol use. Learn more by visiting the following website and clicking on the parent tab at alcohol.dasa.ncsu.edu.

Community Compact
NC State's Community compact is an agreement all students make by choosing to join the NC State community. It is, as follows:

As members of the NC State Community: We affirm a commitment to integrity and the pursuit of excellence in our academic, personal and professional endeavors. We honor freedom of thought and expression. We respect the diversity of individuals and groups. We affirm our commitment to fairness and justice. We commit to conducting ourselves in accordance with the highest ethical standards. We foster engagement in a culture of service and stewardship within the NC State, national and global communities.

Student Behavioral Case Management
Students in crisis, or who are exhibiting concerning or worrisome behaviors, often need additional attention in order to ensure the individual and the community are safe, and that he/she continue to be successful while at NC State. The Case Manager works collaboratively with campus resources to ensure the community at large remains safe while the student involved gains the necessary support to remain successful, both academically and personally, while at NC State. Please report any concerns you may have at http://studentsofconcern.dasa.ncsu.edu/.

Student Conduct
The Office of Student Conduct is responsible for the coordination of all aspects of the student conduct process at NC State University. This includes providing educational programs to students, consulting with faculty, and managing the review process for the resolution of alleged student misconduct. This office also plays a pivotal role in responding to, and the management of, students who demonstrate concerning behaviors.

Phone: (919) 515.2963
Email: studentconduct@ncsu.edu

Student Code of Conduct
A set of behavioral standards for students in the NC State community. This policy covers topics such as academic and non-academic violations and sanctions for those such choices students may make. Students are encouraged to be familiar with this Code as it applies to them both on- and off-campus. For a full version of the Student Code of Conduct, please go online and visit the Student Code of Conduct website at http://studentsofconcern.dasa.ncsu.edu/.

What is an “Ombuds?” A guide for conflict management, prevention, and resolution. An Ombuds provides an informal, impartial, independent and confidential source of assistance. A Student Ombuds advocates for fair processes, working to empower the student to successfully navigate the institution to address challenges and identify resources. In short, if a student – or a student’s family – has a unique situation and doesn’t know where to turn for support, direction or an understanding “ear,” contact Student Ombuds Services (S.O.S.) to explore options and next steps.

Students may come to S.O.S. for a variety of reasons. Sometimes students simply want to talk. Some are reluctant to go through formal channels. Others don’t know where else to go; and some have tried other ways to get help, but haven’t found what they need. If you are not sure whether S.O.S. can help, please contact us, no matter how big or small your student’s concern may be. All conversations are voluntary, confidential and free. To learn more about the services provided or to schedule an appointment, visit ombuds.ncsu.edu or email ombuds-ncsu.edu.

Assisting Students of Concern
The Case Manager at NC State provides support and resources for students when someone in the community has expressed a concern for their well-being.

If you, or your student, are concerned about your student or another student at NC State, contacting the case manager is a great first step toward connecting individuals with support. Through their conversations with students, the case managers at NC State are often able guide them through any difficulties they may be facing.

Phone: (919) 515.2963
Website: http://go.ncsu.edu/care
IV. Life at State

At NC State education is experience. In addition to learning the skills of their field in classrooms, labs, internships and co-ops, students are encouraged to break-out and experience what NC State offers in campus life. Whether students aim to nurture one’s passion or explore new interests, NC State offers hundreds of interest-based activities for students to pursue encouraging lifelong bonds within the Wolfpack community.

Athletics

NC State Athletics aims to prepare student-athletes to compete at the highest level and to inspire them to be leaders now, and in the future, by providing the best environment to achieve their athletic, academic and personal aspirations. It also provides a venue for students and NC State fans to gather and support NC State Athletic events.

Website: GoPack.com
Phone: (919) 865.1510
Email: ticketoffice@ncsu.edu
Facebook: NC State Athletics
Twitter: @PackAthletics

Commuter Students

Contrary to popular belief, students who commute to college have many of the same opportunities to engage in campus life and are encouraged, even more-so, to get involved. The college transition for commuting students is similar, in many ways, to on-campus residents but often brings to light a transition of its own. Help your commuting student maximize their experience by encouraging them to get connected on campus; to spend time outside of class utilizing the many resources, facilities and activities available to all students.

Counseling Center

The Counseling Center provides NC State students a confidential space to discuss personal, academic and/or career concerns. Services include individual, group and couples counseling. Online screenings for mental health concerns, career testing, psychiatric evaluations and workshops to address various academic and personal topics are also offered. Services are short-term, with referrals provided as appropriate. Most services are free to enrolled students. Professionals are available 24/7 for student mental health emergencies by accessing the on-call counselor after hours at (919) 515.2423.

Bookstores

NC State Bookstores is the official bookstore of NC State with two locations on main and Centennial Campus. Both locations offer an extensive selection of textbooks, technology related items, school supplies and collegiate memorabilia. Be sure to visit our flagship location, Wolfpack Outfitters on main campus at the new Talley Student Union. NC State Bookstores returns proceeds to the University for scholarships and student programming. All purchases support the Wolfpack.

Website: bookstore.ncsu.edu
Phone: (919) 515.2161
Email: bookstore@ncsu.edu

Campus Cinema

Located on the corner of Dan Allen and Cates Avenue in the Witherspoon Student Center, Campus Cinema presents films ranging from independent works to the latest Hollywood blockbusters in digital projection with Dolby Digital Surround Sound. With 463 seats and a concession stand, students have many opportunities throughout the year to watch movies and even get free sneak peek previews.

Ticket prices set by UAB are $2.00 for NC State students with ID and $3.00 for non-students, NC State faculty and Staff.

Website: http://UAB.ncsu.edu/films-schedule/

Legal Services for Students

University Student Legal Services is a nonprofit corporation initiated by the Student Government at NC State which is funded by student fees. The purpose of the Service is to provide education, advice and representation within the scope of the prepaid legal plan. This office promotes preventative law, enabling students to make educated choices. The Services’ plan is registered with the North Carolina State Bar, the parameters of which are set by students at NC State. Legal Services is aimed at helping students resolve their legal problems with as little disruption as possible to their primary education endeavors.

Website: studentlegal.dasa.ncsu.edu

Faith-based Communities

NC State offers a diverse array of faith communities around campus. With over sixty registered student organizations that identify in the religious/spiritual community, many opportunities are provided for students to engage in their spiritual development while at NC State.

For a listing of registered religious and spiritual organizations, please visit the website below. Organizations can be searched by category first, then select Religious/Spiritual to easily navigate to this list.

Website: https://getinvolved.ncsu.edu/organizations
Understanding Meal Plans

NC State Dining offers a variety of meal plan options that can be tailored to your specific needs. Choose from the Freedom Pass, Meals-per-Week or Meals-per-Semester plans. Each plan is supplemented by your choice of $100, 200 or 300 Dining Dollars. We also offer a Commuter/Apartment Plan comprised of $750 Dining Dollars and comes with a five percent discount at the register.

For Athletic Meal Plans, students should consult their coach on which option is best for your student.

Dining Dollars

Dining Dollars are flexible funds that augment the meals component of a meal plan. Consider it a “bonus” equivalency.

Students use Dining Dollars to:
» Buy extra meals or snacks if a meal has already been used during a meal period or if a student runs out of available meals
» Cover the difference if more is spent than the equivalency
» Make purchases at the C-Stores and vending machines
» Buy a meal for a family member or friend when they come to visit

Changing a Meal Plan

Students have until September 30 (fall semester) and January 31 (spring semester) to make changes to their plan via University Dining’s website http://dining.ncsu.edu. Differences will be prorated.
Life at State

Mail & Packages
Students who live on-campus regularly receive mail and packages. Items sent through the U.S. Postal Service (USPS) to University residence halls are delivered daily Monday-Friday from the Campus Mail Center. Parents are encouraged to send students care packages and notes of encouragement throughout the year.

Delivery Service (FedEx, UPS, etc.)
Packages sent through a delivery service such as FedEx or UPS will be delivered directly to the student’s residence hall/apartment 24-hour service desk and bypass the Campus Mail Center. Community Assistants at the hall/apartment desks will notify residents that a package has been received for them. The resident is responsible for retrieving the package.

Website: http://housing.dasa.ncsu.edu
Phone: (919) 515.2440
Email: housing@ncsu.edu

Moving to college is an exciting time for your student and your family. To help prepare for move-in events we encourage you to plan ahead and take your time. Volunteers will be available all weekend to help welcome your student to campus and assist your family with an extra set of hands, if needed. This is an exciting time and wonderful accomplishment for you and your student.

Living and Learning Villages
Learning takes place both in and outside of the classroom. In partnership with several academic departments, University Housing provides Living and Learning Villages which allow students to pursue their academic and personal goals in close collaboration with mentors, professors and others who share common interests.

University Housing
University Housing provides several on-campus living options for more than 8,000 students, in 20 residence halls and 4 on-campus apartments. Undergraduate students must be enrolled full-time in at least 12 credit hours to be eligible to live on campus during fall and spring terms. On-campus summer housing options are also available to students taking summer classes or interning in the greater Raleigh area. Students should apply for on-campus housing through MyPack Portal.

Website: http://housing.dasa.ncsu.edu
Phone: (919) 515.2440
Email: housing@ncsu.edu

Fraternity & Sorority Life
The Department of Fraternity and Sorority Life (FSL) aims to prepare students for society through a values-based fraternal experience. Focusing on Chapter Services, Council and Community Development and the Living/Learning Experience, the Department provides holistic development of affiliated students.

Chapter Services: The fraternity/sorority community at NC State is comprised of 50+ men’s and women’s organizations including over 2,700 students representing more than 12% of undergraduates at NC State. Staff members meet regularly with chapter leaders, alumni and national representatives to ensure chapters are providing meaningful experiences for their members.

Council and Community Development: FSL advises four governing councils within the fraternity/sorority community. The Interfraternity Council is comprised of men’s organizations while the Panhellenic Association is comprised of women’s organizations. The Multicultural Greek Council organizations honor specific cultural traditions. The National Pan-Hellenic Council is comprised of historically African American fraternities and sororities.

Living/Learning Experience: Greek Village serves as the hub to all members of FSL organizations, providing a place to break bread, host philanthropy events, facilitate member activities and much more. Chapter Resident Directors live on-site to ensure facility safety as well as compliance with University standards.

Website: fsl.dasa.ncsu.edu
Phone: (919) 513.2910
Email: fsl-department@ncsu.edu
Facebook: NCStateFSL
Twitter: @NCStateFSL
Instagram: @NCStateFSL
Life at State

Resident Advisor
Resident Advisors (RAs) are students trained and employed by University Housing to build a community and maintain a safe learning environment within a residence hall or on-campus apartment. RAs are resources for students. They work with residents to plan activities that support students’ personal, academic and professional goals.

Student Health Services
NC State Student Health Services is nationally ranked among the best student health services in the U.S. and is ranked #1 in North Carolina by the Princeton Review. Student Health serves as the primary medical provider for enrolled students and is accredited by the Accreditation Association of Ambulatory Health Care (AAAHC). We are committed to providing affordable, accessible, high quality primary medical services, and work to provide every student with prompt, individualized medical care no matter what health insurance they carry.

In-house services, such as laboratory and x-ray, travel clinic, physical therapy, women's health, dietary counseling, dentistry and allergy shots are available. Specialty services are provided by outside partners and include, dermatology, orthopaedics and gastroenterology. In addition, we have a network of community medical professionals we refer to should a student need care outside of our scope.

Our on-site pharmacy fills prescriptions from both in house and outside providers, will transfer existing prescriptions and sells over-the-counter medications to help keep students well.

Dental Services
Student Health Services has contracted with Campus Smiles to offer dental services to students. The dental offices provide all preventative dentistry services along with general restorative and other major dental procedures including Invisalign®. Most major dental insurance plans are accepted. Campus Smiles has two locations, Centennial Campus and Main Campus in Student Health. To schedule an appointment call (919) 515.8979. For more information, visit the Dental page on Student Health’s Website below.

Lonnie Poole Golf Course
NC State’s Lonnie Poole Golf Course serves many needs of the university through its championship links and well-appointed clubhouse.

It’s a venue for the men's and women's varsity golf teams and a training facility for future club managers, golf professionals and turf managers. It is also a great asset to the public with 18-holes of challenging golf, a full service golf shop, indoor training facilities, a restaurant offering an outdoor fireplace and fire pit patio with breathtaking views of downtown Raleigh. The restaurant accepts Dining Dollars and AllCampus accounts. Students are offered discounted golf/cart fees of $40 (M-Th) and $55 (Fri-Sun) just for being a student.

Carmichael Complex
University Recreation Facilities, as known as Carmichael Complex, employs more than 700 students annually. Students develop leadership skills, build a sense of community and enhance their professional development through practical application while learning skills that will be transferrable to their careers in the future. We connect, engage and transform the Wolfpack community while enhancing the student experience.

Facilities include 350,000 square feet of indoor and outdoor space:

» 6 Fitness Centers
» 11 Multi Purpose Centers
» 25-Yard Competition-sized Pool
» 50-Meter Olympic-sized Pool
» 6 Fitness Studios
» Indoor Climbing Wall
» Outdoor Fields
» Outdoor Basketball Courts
» Outdoor Tennis Courts
» Fit Ground Outdoor and Functional Training Area

Phone: (919) 515.7529
Website: http://recreation.ncsu.edu/
Email: recreation@ncsu.edu
Facebook: NC State University Recreation
Twitter & Instagram: @NCSURecreation

Website: healthypack.dasa.ncsu.edu
Phone: (919) 515.2563
Email: healthypack@ncsu.edu
Facebook: NC State Student Health
Twitter: @NCSTATESHS
Instagram: ncstate_healthypack

Website: go.ncsu.edu/lpgc
Phone number: (919) 833.3338
Facebook: Lonnie Poole Golf Course at NC State University
V. Campus Community Centers

University Student Centers
We strive to provide a clean, safe and welcoming environment for the NC State community. In support of the university’s educational mission, the Student Centers provide support to events and activities that will enrich the student experience. By way of formal and informal experiences, the Students Centers serve as a cornerstone for student growth, learning and involvement. We also offer excellent on-campus jobs that provide flexible hours and opportunities for growth. Facilities include Talley Student Union and Witherspoon Student Center.

Website: https://campusenterprises.ncsu.edu/university_student_centers/
Phone: (919) 515.7012
Facebook: NCStateStudentCenters
Twitter: @NCSU_StudentCtr

African-American Cultural Center
The NC State African-American Cultural Center promotes awareness of, and appreciation for, African-American and other African descent experiences through activities and events. All of which work to enhance academic excellence and strengthen cultural competence for the campus and surrounding communities. The center stays actively engaged in the academic life of NC State with programs, resources and services that facilitate the cultural, intellectual and social growth of the entire university community.

AACC Programs:
» Harambee
» Artists-in-Residence
» Panel Discussions
» Living Legends Series
» Red, White, and Black Walks
» Dr. Martin Luther King Jr. Campus Commemorations
» Annual African Diaspora Film Festival
» Student Engagement Organizations (African Student Union, Association for the Concerns of African American Graduate Students, National Association for the Advancement of Colored People, Peace Church, Reach Out and Touch, Society of African American Culture, Uninhibited Praise Gospel Choir)
» Art Gallery
» Library and Media Room
» AYA Ambassadors

Website: www.ncsu.edu/aacc
Phone: (919) 515.5210
Email: aaculturalcenter@ncsu.edu
Facebook: NCSU African American Cultural Center
Twitter: @ncsuAACC

Office of Institutional Equity & Diversity
The Office for Institutional Equity and Diversity (OIED) brings the offices of Equal Opportunity & Equity and Diversity & Inclusion together with four campus community centers: the African American Cultural Center; the Gay, Lesbian, Bisexual, and Transgender (GLBT) Center; Multicultural Student Affairs (MSA); and the Women’s Center. OIED also offers diversity and equity training through their Education and Training unit and a campus wide diversity newsletter, the Diversity Digest.

Equal Opportunity & Equity
OIED’s Equal Opportunity & Equity unit is responsible for:
» Equal Employment Opportunity/Affirmative Action (EEO/AA) Compliance
» Discrimination and Harassment Complaint Processing
» Americans with Disabilities Act (ADA) Compliance
» Discrimination and Harassment Prevention Outreach
» Equal Opportunity Training for Students and Employees
» Title IX Compliance

Diversity & Inclusion
OIED’s Diversity & Inclusion unit is responsible for:
» University Diversity Committees (Council on the Status of Women, African American Faculty/Staff Organization, Multicultural Faculty Group, Hispanic/Latino Faculty Group)
» Facilitation of Diversity-Related Councils (University Diversity Advisory Council, American Indian Advisory Council, Chancellor’s African American Community Advisory Council, Staff Diversity Advisory Board)
» Sisterhood Dinner
» Human Rights Day Observance
» Building Future Faculty Program
» NC State Regulation Updates (parental leave and domestic partners)
» Faculty Liaisons and Mentoring Fellows

In particular for students, the Student Diversity area is responsible for:
» Student Recruitment
» University Diversity Mini-Grant Program
» Chancellor’s Creating Community Awards
» Campus Religious and Spirituality Study
» Campus-Wide Diversity Dialogue Presentations (past Dialogues have featured actress American Ferrera, author Tim Wise, and educator/filmmaker Dr. Shakti Butler)

Website: www.ncsu.edu/oied
Phone: (919) 515.3148
Email: oied-communications@ncsu.edu
Twitter: @NCStateOIED
Campus Community Centers

GLBT Center

The NC State GLBT Center provides support, resources and advocacy for the GLBT community. It also helps to educate and train the greater community regarding sexual orientation, gender identity/expression and diversity as a whole. The center provides support for an undergraduate student organization called the GLBTCommUNITY Alliance (GLBTCA). There is also a support network for graduate students, faculty/staff and a networking group for young professionals.

GLBT Programs:
- Gay, Lesbian, Bisexual, and Transgender CommUNITY Alliance (GLBTCA)
- NC Pride
- National Coming Out Day
- Alternative Service Breaks (San Francisco)
- Graduate Student and Young Professional Network (GSYPN)
- Lavender Graduation
- Academic Courses
- Students Advocating for Gender Equality (SAGE)
- Social Justice January
- Queer People of Color
- "T" Files
- GLBT Advocates Program
- Positive, Loving, Empowered Advocates for Sexual Education (PLEASE)

Website: www.ncsu.edu/glbt
Phone: (919) 513.9742
Email: glbtcenter@ncsu.edu
Facebook: GLBT Center
Twitter: @glbtcenter

MSA Programs:
- African-American, Native American and Hispanic/Latino Symposia
- Peer Mentor Program (PMP)
- Freshman Honors Convocation
- Hispanic/Latino Advisory Group
- W.E.B. DuBois Honor Society
- Alternative Service Breaks (Greensboro, Atlanta, Charleston & St. Helena Island)
- Student Groups (African American Student Advisory Council, Native American Student Association, American Indian Science and Engineering Society, Mi Familia, Society of Hispanic Professional Engineers, NC State Student Mentor Association)
- The Tunnel of Oppression

Website: www.ncsu.edu/msa
Phone: (919) 515.3835
Email: multicultural@ncsu.edu
Twitter: @ncsu_MSA

Women’s Center

A catalyst and resource that advances gender equity and social justice through education, advocacy, and leadership for the campus community. The center provides gender-related programs, advocacy services for survivors of interpersonal violence, and offers leadership and service opportunities for students, faculty, and staff. Although a women's center, gender is seen on a continuum and everyone is welcome at the center.

Women's Center Programs:
- Alternative Service Break Trips (Atlanta, Guatemala)
- Take Back the Night Annual March & Rally
- Sexual Assault Awareness Month
- Don’t Cancel That Class Program
- Domestic Violence Awareness Month
- Advocacy Services (counseling, financial and other assistance)
- Women of Welch (WOW) Village
- The Movement Peer Educators
- Chocolate Festival
- Read to L.E.A.D. Literacy and Social Justice Youth Development

Website: www.ncsu.edu/womens-center
Phone: (919) 515.2012
Email: wcemail@lists.ncsu.edu
Facebook: NC State University Women’s Center
Twitter: @ncsu_womensctr

Multicultural Student Affairs

Multicultural Student Affairs (MSA) researches, designs and implements unique programs that promote the pursuit of academic success, retention and graduation of students, with an emphasis on African-American, Native American and Hispanic students. Many of the programs and services expand students' cultural horizons while honoring their respective cultural experiences. MSA works in conjunction with a number of university departments and colleges to conduct programs related to recruitment, orientation, retention and graduation in addition to academic, personal, professional and cultural development, which foster skills and strategies for being successful at NC State.

Website: www.ncsu.edu/womens-center
Phone: (919) 515.2012
Email: wcredit@lists.ncsu.edu
Facebook: NC State University Women's Center
Twitter: @ncsu_womensctr
VI. Getting Involved

ARTS NC State
ARTS NC STATE is a collective of six visual and performing arts programs at NC State: The Crafts Center, Dance Program, Gregg Museum of Art & Design, Music Department, NC State LIVE Performing Art Series, and our University Theatre. Each year, ARTS NC STATE provides hundreds of outstanding arts opportunities for our students & community to explore, learn, create and grow. Tickets to performances are available from Ticket Central (located on the third floor of Talley Student Union) or online.

Website: http://ncsu.edu/arts
Phone: (919) 513.1800
Email: artsncstate@ncsu.edu

Center for Student Leadership, Ethics & Public Service (CSLEPS)
The Center for Student Leadership, Ethics & Public Service provides unique learning opportunities that embody the value of leadership, service, responsible citizenship and ethics. We envision fearless leaders who transform communities and forge a socially just world for all people. Opportunities for students to become engaged include Alternative Service Break (ASB), leadership development workshops and programs and service initiatives focusing on local, national and global social justice issues.

Website: http://csleps.dasa.ncsu.edu/
Phone: (919) 515.9248
Facebook: CSLEPS- Center for Student Leadership, Ethics & Public Service
Twitter: @NCState_CSLEPS

Inter-Residence Council (IRC)
The Inter-Residence Council (IRC) is a student-led residential and educational resource organization supporting on campus residents by providing leadership services and opportunities; creating a link between the residents and the larger community.

Care Packages
IRC’s largest fundraiser is the coordination of Care Packages for students. Parents can go online directly to order NC State Care Packages at any time throughout the academic year, visit http://www.ocm.com/ncs/carepackages.

Website: http://irc.ncsu.edu

Parents’ Fund
The Parents’ Fund gives families the opportunity to directly impact their students’ NC State experience by providing critical dollars to support many of the far-reaching programs and services within Academic and Student Affairs that are not supported by tuition and state funding alone. If you are interested in making a gift, please visit the following website for more information.

Website: giving.ncsu.edu/parent-giving/
Phone: (919) 515.7827

Study Abroad
NC State offers more than 150 study abroad programs worldwide that meet student academic, personal, and cultural interests. Study abroad can be a transformative experience that fosters personal growth along with increased intellectual development. Employers value international experience and look for skills such as intercultural sensitivity, the ability to deal with ambiguity, and adaptation to new surroundings – all developed through study abroad.

Students can fulfill major, minor, and general education program courses abroad. For all majors, with academic planning, study abroad does not delay graduation at NC State.

There are many resources available to help fund a study abroad experience, but early planning will help to ensure that students are able to take advantage of the funding available and safeguard progress towards graduation. Students are eligible to receive financial aid (including loans, grants, and scholarships) for the cost of any study abroad program. Semester exchange programs provide the most economical option for most students since standard tuition and fees keep the cost of a semester abroad comparable to a semester on campus at NC State.

In addition to study abroad scholarships, there are many other financial resources available in support of study abroad. We look forward to working with your students and hope that you will encourage them to contact us.

Website: http://studyabroad.ncsu.edu
Phone: (919) 515.2087
Email: study_abroad@ncsu.edu
Instagram: @NCStateStudyAbroad
Twitter: @NCSUStudyAbroad
University Recreation

University Recreation provides quality, innovative and inclusive collegiate recreation programs, services and facilities that inspire healthy and active lifestyles with a commitment to excellence, learning and student success.

University Recreation offers more than 100 energetic Group Fitness classes every week designed for every fitness level. Students can exercise with straps in TRX®, challenge fitness levels with BODYPUMP™ or find their Zen through yoga. Many learn how to exercise, improve performance or lose weight through one-on-one attention from nationally certified Personal Trainers.

Wellness offers health and wellness outreach and educational programs to students and groups. Learn stress management techniques and lifestyle modification tips. Students find out how physical activity affects everyday life through interactive and engaging educational sessions. These sessions can be offered in residence halls, offices or other areas to fit the needs of any group.

Sports Programs engage students through Club and Intramural Sports. Intramural Sports are perfect for those who are looking to meet and compete against other NC State students in a variety of team sports, one day tournaments and special events such as Flag Football, Basketball, Pool Battleship, Bubble Soccer and Cricket. Students travel to other universities across the United States in more than 40 Club Sports ranging from rugby, lacrosse, bass fishing, rowing and triathlon. These student led organizations brought together by a common interest in sports are a great way to experience service and engagement.

Outdoor Adventures offers unique outdoor trips, educational clinics, challenge course, and the WolfWheels bike program. Students are also able to rent outdoor equipment from the Outdoor Adventures Equipment Rental Center, and climb to new heights on the indoor climbing wall. Students learn to solve problems and build camaraderie through customized and dynamic low and high-rope element challenges at our Challenge Course, located in Schenck Memorial Forest.

Student Involvement

With more than 600 student organizations across campus, there is no reason for the Wolfpack to ever get bored. Student Involvement supports students as they explore meaningful co-curricular experiences by providing resources, advising and programming. Student Involvement is responsible for student organizational advising including Student Government, the Union Activities Board (UAB) and all registered student organizations.

Website: http://studentinvolvement.dasa.ncsu.edu
Phone: (919) 515.2797

Student Media

NC State Student Media serves all of the university’s student media groups. These include the Technician, the university’s student newspaper, which is published Monday through Thursday throughout the academic year; WKNC 88.1 FM Raleigh, NC State’s 25,000-watt student radio station, which broadcasts 247/365; Agromeck, NC State’s official yearbook; Nubian Message, the bi-weekly voice of N.C. State’s African American student population; and Windhover, NC State’s student literary and arts magazine.

Website: http://ncsu.edu/sma/
Phone: (919) 515.2411

Union Activities Board (UAB)

The Union Activities Board (UAB) is a student led organization that plans original and traditional events to attract students from all backgrounds. Comprised of seven unique committees, the UAB creates innovative activities that stimulate, motivate, educate and involve the student body; striving to enhance the student experience by providing fun and informative campus programs.

Website: http://uab.ncsu.edu
Twitter: UABncsu
Facebook: NCStateUAB
Events Schedule: https://uab.ncsu.edu/events/
VII. Transportation

NCSU Transportation offers students a variety of options to meet their diverse transportation and parking needs. Transportation manages the sale of parking permits and parking facilities; the Wolfline, the University's transit system connects the three campuses and the surrounding area. Several alternative transportation options are available including GoPass, which is free to students and allows them to ride both the city and regional buses fare-free; and Gotcha Ride, offering free evening rides around campus.

Website: www.ncsu.edu/transportation
Phone: (919) 515.3424

Bicycles/Walking
Bicycling is an inexpensive, healthy and environmentally-friendly way to travel to, from and around campus. Bike racks are conveniently located throughout all three campuses. Students are strongly encouraged to purchase a u-bolt for safe and secure storage. They may also register their bicycles with University Police and Transportation at no charge.

Bus Transportation
NC State's transit system, the Wolfline, carries an average of almost 19,000 riders per day and connects NC State’s three campuses and surrounding area. Students also have access to city and regional buses via the GoPass program allowing them to travel to any destination in the Triangle; including the RDU Airport, Amtrak train station and Research Triangle Park.

City/Regional
The GoPass program allows students to ride city buses, GoRaleigh and regional buses, GoTriangle, for no fare. All that is needed to travel to any Raleigh or Triangle destination is a GoPass swipe card. Students can order their free GoPass online at the Transportation website beginning in early July. Students will need their valid student ID number to complete the online order; the GoPass is then mailed to the address specified at time of order.

Parking Enforcement
Appropriate parking permits must be displayed between the hours of 7AM-5PM, Monday - Friday (residential areas are enforced until midnight, Monday - Thursday). Permits are not required after 5PM in any unreserved space or lot. Never park in “24-hr. Reserved,” accessibility spaces, fire lanes, or “No Parking at Anytime” areas; pay close attention to signs.

Parking Enforcement
All students (including freshmen) living on or off campus may purchase a parking permit until all available student parking spaces are sold. Demand for permits does exceed supply. A nine-digit student ID is required. Permits are purchased online at the Transportation website.

WolfTrails
NC State Transportation provides a variety of alternative transportation programs for your student. Offering a student carpool program to Zimride, NC State's private social network for ridesharing; the Zip car, a car sharing program; WolfWheels, where students can rent bicycles for a minimal cost. Students have many options with WolfTrails. Learn more about all options on the Transportation website www.ncsu.edu/transportation.
VIII. Learn the Lingo

**AllCampus Account:** An NC State debit account which students can deposit money into and use at various locations around campus with their Wolfpack One Card. The account can be used at dining halls and eateries, vending machines, the Bookstores, the Transportation Department and Ticket Central.

**AlcoholEDU:** An online, non-opinionated, science-based course required to be completed by all new and transfer students under the age of 21. [http://alcohol.dasa.ncsu.edu/alcoholedu](http://alcohol.dasa.ncsu.edu/alcoholedu)

**Atrium:** The Atrium is a dining facility located on the Brickyard with a variety of meal choices for your student. Meal plans and Dining Dollars can be used here.

**Memorial Belltower:** A monument built on campus to honor NC State alumni soldiers killed during World War I. The Belltower, as it is known on campus, is the center of many campus traditions, including lighting the tower in red after an athletic team’s win.

**Brickyard:** A plaza located on North Campus that is a gathering spot for students, organizations, fairs and events. The official name of the Brickyard is University Plaza.

**C-Store:** Convenience stores around campus that accept the Wolfpack One Card and offer food, beverages and personal items.

**Centennial Campus:** A portion of NC State’s campus that is centered around the mission of research, innovation and collaboration. Outside of academic departments, Centennial campus also has businesses and research programs.

**D.H. Hill:** NC State’s main library. Study rooms, makerspace, a coffee shop and creamery are just some of the features of this campus resource.

**Free Expression Tunnel:** One of three tunnels that connects the two sides of campus split by railroad tracks. This tunnel is a unique venue for students to share their thoughts and feelings. It is often used to advertise and highlight events and opportunities on campus and is ever changing.

**Howling Cow:** NC State’s very own premium ice cream made on campus at the Feldmeier Dairy Processing Lab in Schaub Hall. With over 15 flavors available at creameries located on both Main and Centennial Campus.

**Hunt Library:** The University’s second main library, opened in January of 2013 and is located on Centennial Campus. With its state-of-the-art technology and innovative architecture, it draws students of every discipline here for its features.

**Main Campus:** The original campus of NC State. Divided by railroad tracks, North Campus houses many academic buildings whereas Central Campus is the hub for student activity.

**Moodle:** A University website with pages for each course in which a student is enrolled. Via Moodle, students can check grades, turn in assignments and participate in online discussions.

**Mr. & Mrs. Wuf:** NC State’s mascots married in 1981, are present at athletic and university events to cheer and support the Wolfpack.

**Pack-A-Palooza:** NC State’s annual street festival, hosted on Hillsborough Street, is an all-day block party rounding out Wolfpack Welcome Week every fall.

**Talley Student Union:** Located on central campus, the recently renovated Talley Student Union is a foundation for student life, offering a vast array of programs, dining options and resource.

**Technician:** The on-campus student newspaper, is published Monday through Friday during the academic year.

**Tuffy:** NC State’s live mascot. Tuffy is a Tamaskan Dog that looks like a wolf and makes appearances at campus events and athletic games.

**Villages:** Small communities based in residential facilities that are interest-based environments for students to participate and engage in living and learning experiences.

**Witherspoon Student Center:** One of the student centers that holds campus offices, Student Media, and the university’s Campus Cinema. The cinema shows films to the NC State community at a discounted rate.

**Wolfline:** Free campus bus service available to all NC State students. See Transportation for more details.

**Wolfpack:** The NC State community is referred to as the Wolfpack, which aligns with the University’s mascot being the wolf.

**Wolfpack Welcome Week (WWW):** WWW marks the beginning of every fall and spring semester. A series of events allowing new students to start building their NC State community with the opportunity to explore campus involvement, get acclimated to academic life and meet many other members of the Wolfpack.
The Office of Parents & Families Services facilitates the partnership of parents, students and the university by encouraging parents to become more involved and informed about life at NC State. By supporting your student, you are a welcomed part of our Wolfpack community. Their success is dependent on your support and engagement. This is why the Office of Parents & Families Services has collaborated with Student Government and the Student Alumni Association to create for you, Parent Pride Points. An opportunity to encourage parents to get involved and share with your student in some of the richest Wolfpack traditions NC State has to offer.

What is The Brick?
In a joint effort between Student Government and the Student Alumni Association, the Brick was created to encourage student involvement, link NC State’s past to present and to foster school spirit. Students who complete 40 of the traditions are rewarded with a Tradition Keeper medal to wear at graduation.

What are Parent Pride Points?
Parent Pride Points provide parents and families with the unique opportunity to experience many of our well-known Wolfpack traditions. Listed here are 25 parent traditions; some are well-known among students while a few are designed specifically for parents and families, but all should include your NC State student. Any parent can earn Pride Points and will have easy access to a printable list from the Parents & Families Services website for tracking and commemorating each proud parent experience.

Parents who complete 18 of the 25 Pride Points can send us their list via email and be entered into a drawing to win a commemorative gift.

Remember
You do not have to be a student’s parent to take advantage of Parent Pride points. NC State Parents & Families Services supports all parents and family members of NC State students. This opportunity is provided to anyone in the student’s family and all are invited as well as encouraged to participate.
X. Safety & Emergency Communication

For Our Parents & Family Members
NC State has a Responsible Behavior Initiative. As part of its mission, the education provided for students emphasizes responsibility to oneself and the community. Talk with your student about decision making, expectations and general best practices for personal safety. Here are a few tips to highlight:

» Take responsibility for personal safety and security.
» Keep the door to your residence hall room locked at all times.
» Don’t give out access codes for residence halls.
» Report lost keys immediately.
» Don’t prop doors open.
» Be aware of surroundings when walking at night. (Don’t walk with headphones in.)
» Remain in well-lit areas.
» Lock your vehicle.
» Do not leave items unattended at any time. (It only takes a second to be stolen.)
» If you have a bicycle, register it with Transportation, free of charge.
» Communicate any suspicious activity with an RA or university administrator.

Have a communication plan in place with your student so you both know how you would communicate in the event of an emergency on campus.

Website: www.ncsu.edu/emergency-information/
Phone: (919) 513.8888
Parents HelpLine: (919) 515.2441

WolfAlert is NC State’s official emergency communication system. North Carolina State takes the safety of its community very seriously and with only the highest regard. In the case of an emergency, there are several actions in place as part of the WolfAlert system.

Audible Alerts
Around campus, there are mounted speakers that send audible signals to widespread areas. Generally these messages will be brief with specific instructions and direct listeners how to stay up-to-date.

Online Notifications
WolfAlerts are also posted on the NC State’s homepage, www.ncsu.edu, and posted online via social media. Follow University Police and Parents & Families Services on Facebook and Twitter to stay up to date with notifications.

Student Text Alerts
Your student has the ability to opt-in to receive text messages to their cell phone with safety alerts. The message will be brief and contain safety instructions or details they need to know immediately. Your student can register to receive these texts in MyPack Portal. Directions can be found at www.ncsu.edu/emergency-information/textsignup.php.

Due to the nature of these situations and the immediacy in which NC State needs to share this information, WolfAlerts are limited to faculty, staff and students. Parents are unable to register for text messaging but will receive the same emergency notifications, when appropriate, via the email address provided in your Parent Portal account.

If an emergency situation were to occur on campus, parents and family members can keep in touch with what’s going on through several sources. Please do not call into campus for information, as this will overload phone lines and slow response times.
### Phone Directory (Area Code 919)

#### COLLEGES
- Agriculture & Life Sciences: 515.2614
- Agricultural Institute: 515.3248
- Design: 515.8306
- Education: 515.0595
- Engineering: 515.3263
- Environmental Sciences: 513.2520
- Exploratory Studies: 515.8130
- Humanities & Social Sciences: 515.2468
- Management: 515.5565
- Natural Resources: 515.6191
- Sciences: 515.6117
- Textiles: 515.6627

#### CAMPUS SERVICES
- Academic & Student Affairs: 515.2446
- Academic Advising Services: 515.8130
- Academic Support Program for Student Athletes: 515.2464
- African-American Cultural Center: 515.5210
- AllCampus Network & WolfPack One ID Card: 515.3090
- ARTS NC STATE: 513.1800
- Athletic Ticket Office: 865.1510
- Bookstores: 515.2161
- Campus Emergency Services: 911
- Campus Enterprises: 513.2524
- Career Development Center: 515.2396
- Cashier’s Office: 515.NCSU(6278)
- Center for Student Leadership, Ethics & Public Service (CSLEPS): 515.9248
- Counseling Center: 515.2423
- Emergency Status Line: 513.3888
- D.H. Hill Library: 515.3364
- Disability Services (Voice): 515.7653
- (TTY) (tech line): 515.8830
- Fraternity & Sorority Life: 513.2910
- Gay, Lesbian, Bisexual and Transgender (GLBT) Center: 513.9742
- Immunizations: 515.7233
- Inter-Residence Council (IRC): 515.3238
- James B. Hunt Library: 515.7110
- Lonnie Poole Golf Course: 833.3338
- Multicultural Scholars Affairs: 515.3835
- Music Department: 515.2981
- New Student Programs: 515.1234
- Office of Information Technology (OIT) Help Desk: 515.4357
- Office for Institutional Equity and Diversity (OIED): 515.3148
- Office of International Services: 515.2961
- Parents & Families Services: 515.2441
- Parents’ Fund: 515.0562
- Registration & Records: 515.NCSU(6278)
- Scholarships & Fin. Aid: 515.NCSU(6278)
- Student Centers: 515.3138
- Student Conduct: 515.2963
- Student Health Services: 515.2563
- Student Involvement: 515.2797
- Student Legal Services: 515.7091
- Student Media: 515.2411
- Study Abroad: 515.2087
- Transportation/Parking: 515.3424
- Undergraduate Research: 513.0095
- Undergraduate Tutorial Center: 515.3163
- University Dining: 515.7012
- University Housing: 515.2440
- University Police: 515.3000
- University Recreation: 515.7529
- Wolfpack Club: 865.1500
- WolfPack OneCard: 515.3090
- Women’s Center: 515.2012

### NC State Fight Song

Shout aloud to the men who will play the game to win. We’re behind you, keep fightin’ for State—
Hold that line, hold ‘em fast.
We’ll reach victory at last.

We’re behind you, keep fightin’ for State—
Rise up to the fray and let your colors wave,
shout out for dear old NC State—GO STATE!

And where-e’er we go, we’ll let the whole world know. We’re behind you, keep fightin’ for State.
The winner of the 2016 Parents & Families Services Student Photo Contest is Vitul Varshney, a graduate student from India, studying Mechanical Engineering.

The Office of Parents & Families Services would like to extend a special thank-you to all of our campus partners for contributing to the development of this publication.

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